

REQUEST FOR QUOTATION HQ841460

Quotations are due by 3:00 P.M., Local time April 16, 2007 ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 W. Adams Phoenix, AZ 85007 Phone: (602) 542-1040 Fax: (602) 542-1741

Date: April 7, 2008

VENDOR NOTICE

THIS IS NOT A PURCHASE ORDER

The terms and conditions attached to this form should be reviewed and understood before preparing a quotation.

The <u>Uniform Terms and Conditions</u> and <u>Uniform Instructions to Offerors</u> are <u>incorporated into this document by reference</u>, and may be obtained by visiting: http://www.azeps.az.gov/PoliciesDocuments/terms/UIOv7.pdf for the Terms and Conditions

In accordance with Arizona Revised Statute 41-2535(B), this purchase is restricted to small businesses, if practicable. By signing this form, the Offeror self certifies that it is a small business as defined above. Please check as many as applicable:

____I certify that my company is a Small Business. A Small Business is defined as a company having fewer than one hundred (100) employees or less than four million dollars (\$4,000,000) in gross receipts.

____I certify that my company is a Woman-Owned Business Enterprise (WBE). A WBE is defined as an enterprise where a woman owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital, assets, profits and losses commensurate with their ownership interest.

____I certify that my company is a Minority-Owned Business Enterprise (MBE). An MBE is defined as an enterprise where an ethnic minority owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital assets, profits and losses commensurate with their ownership interest

owner(s) must hold	a proportionate share of th	e business capital, assets, profits ar	nd losses com	mensurat	te with their ow	nership intere	st.		
Submit	tal Location:	Delivery / Pick Up Location:			Procurement Specialist: Tracy Chisler				
1740 West A	Adams, Room 303	150 N. 18 th Ave, Suite #200			Phone: (602) 542-1044 Fax: (602) 542-1741				
Phoenix, AZ 85007		Phoenix, AZ 85007			Email: chislet@azdhs.gov				
	·	·	<u> </u>						
Item	Description				Hourly Rate				
		ental assistant services to fil							
		events. (See Scope of Wor							
	`	ed on an as needed or 40 hou							
	and include supplies	, operating costs, and all trav	vel related						
		e approved rate as outlined in							
	Arizona Travel Polic	cies and Procedures which ca	an be found	d at					
1	http://www.gao.state	e.az.us/travel)				\$_			
	Provide temporary d	ental assistant services to fil	l in for staf	ff					
	shortages or specific	events. (See Scope of Wor	k, pages 7-	-8)					
	(Overtime rate for all hours worked in excess of 40								
	hours/week, including	ng all supplies, operating cos	sts, and all						
	travel related expens	red expenses at the State approved rate as outlined in							
	the State of Arizona	Travel Policies and Procedu	res which	can					
2	be found at http://wv	be found at http://www.gao.state.az.us/travel)			\$				
						Sub-Tota	l:	\$	n/a
						State Hos	pital is tax-		
						exempt:		\$	0.00
						Total:		\$	n/a
		THIS SECTION MUST	BE COM	PLETI	ED BY VEN	NDOR			
Delivery shall	he made cal	lendar days after receipt of o	order Payr	ment Te	erme:				
Denvery shan	be madeea	ichdar days after receipt of c	ruci. Tayı	incirc i c	erms				
Company Nam	ne Address		City	State		Zip Code	Phone No.	Fax No.	
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Signature Date					Typed Name and Title				
Signature Date				Typed I tallie and Title					

SPECIAL TERMS AND CONDITIONS REQUEST FOR QUOTATION # HQ841460

1. PURPOSE

Pursuant to provisions of the Arizona Procurement Code, A.R.S. '41-2501 Et Seq., the State of Arizona, Department of Health Services ("ADHS") intends to establish a contract for the services listed herein.

2. TERM OF CONTRACT (1 YEAR)

The term of the contract shall commence upon award and shall remain in effect for a period of one year, unless terminated, canceled or extended as otherwise provided herein.

3. CONTRACT EXTENSION, 48 MONTHS

The Department may, by mutual written Contract amendment, extend any resultant Contract in up to twelve (12) month increments for a maximum of four (4) years. The Contract term shall not exceed a total of five (5) years from the date of Contract award, or \$50,000, whichever comes first.

4. CONTRACT TYPE

X Fixed Price

5. LICENSES

The Contractor shall maintain in current status, all federal, state and local licenses and permits required for the operation of the business conducted by the Contractor.

NON-EXCLUSIVE CONTRACT

The State reserves the right to obtain like goods or services from another source when necessary, or when determined to be in the best interest of the State.

7. PRICE INCREASE/PRICE DECREASE

Contractor prices accepted and subsequently awarded by a contract in response to this RFQ shall remain in effect for a minimum of one (1) year. The Contractor may request a price adjustment, but the State will not review or approve an increase until the contract has been in effect for one (1) year. The Hospital and the ADHS Procurement Office will review any requested rate increase to determine whether such request is reasonable in relation to increased supplier or material costs. Contractor shall provide written justification for any price adjustment requested. Any price increase adjustment, if approved, will be effective upon execution of a written contract amendment. Likewise, the Contractor shall offer the State a price adjustment reduction concurrent with reduced costs from their suppliers. Price reductions will become effective upon execution of a contract amendment.

8. MULTIPLE AWARD CONTRACT

The state reserves the right to award contracts to multiple companies. The actual utilization of any contract will be at the sole discretion of the state. The fact that the state may make multiple awards should be taken into consideration by each potential contractor.

9. INFORMATION DISCLOSURE

The contractor shall establish and maintain procedures and controls that are acceptable to the state for the purpose of assuring that no information contained in its records or obtained from the state or from others in carrying out its functions under the contract shall be used or disclosed by it, its agents, officers, or employees, except as required to efficiently perform duties under the contract. Persons requesting such information should be referred to the state. The Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of contractor as needed for the performance of duties under the contract, unless otherwise agreed to in writing by the state.

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10. AUTHORIZATION FOR PURCHASE OF SERVICES

Authorization for purchase of services under this contract shall be made only upon ADHS issuance of a Purchase Order that is signed by an authorized agent. The Purchase Order will indicate the contract number and the dollar amount of funds authorized. The Contractor shall only be authorized to charge for items up to the amount on the Purchase Order. ADHS shall not have any legal obligation to pay for items in excess of the amount indicated on the Purchase Order. No further obligation for payment shall exist on behalf of ADHS unless: a) the Purchase Order is changed or modified with an official ADHS Procurement Change Order, and/or b) an additional Purchase Order is issued for purchase of services under this contract.

11. FEDERAL IMMIGRATION LAWS, COMPLIANCE BY STATE CONTRACTORS

By entering into the Contract, the Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA) and all other Federal immigration laws and regulations related to the immigration status of its employees. The Contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the U.S. Department of Labor's Immigration and Control Act, for all employees performing work under the Contract. I-9 forms are available for download at USCIS.GOV

The State may request verification of compliance for any Contractor or subcontractor performing work under the Contract. Should the State suspect or find that the Contractor or any of its subcontractors are not in compliance, the State may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

12. OFFSHORE PERFORMANCE OF WORK PROHIBITED

Due to security and identity protection concerns, direct services under this Contract shall be performed within the borders of the United States. Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or "overhead" services, redundant back-up services or services that are incidental to the performance of the Contract. This provision applies to work performed by subcontractors at all tiers.

13. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA) OF 1996

The Contractor warrants that it is familiar with the requirements of HIPAA and HIPAA's accompanying regulations and will comply with all applicable HIPAA requirements in the course of this Contract. Contractor warrants that it will cooperate with the Arizona Department of Health Services (ADHS) in the course of performance of the Contract so that both the ADHS and Contractor will be in compliance with HIPAA, including cooperation and coordination with the ADHS Privacy Officer and other compliance officials required by HIPAA and its regulations. Contractor will sign any documents that are reasonably necessary to keep the ADHS and Contractor in compliance with HIPAA, including, but not limited to, business associate agreements.

If requested by the ADHS, Contractor agrees to sign the "Arizona Department of Health Services Pledge to Protect Confidential Information" and to abide by the statements addressing the creation, Use and Disclosure of confidential information, including information designated as protected health information and all other confidential or sensitive information as defined in policy. In addition, if requested, Contractor agrees to attend or participate in HIPAA training offered by the ADHS or to provide written verification that the Contractor has attended or participated in job related HIPAA training that is: (1) intended to make the Contractor proficient in HIPAA for purposes of performing the services required and (2) presented by a HIPAA Privacy Officer or other person or program knowledgeable and experienced in HIPAA and who has been approved by the ADHS HIPAA Compliance Officer.

14. INDEMNIFICATION

Contractor agrees to indemnify, defend, save and hold harmless the State of Arizona, and their respective

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directors, officials, agents and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, costs, losses, or expenses, including reasonable attorney's fees, (hereinafter collectively referred to as "Claims") arising out of actual or alleged bodily injury or personal injury of any person (including death) or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of Contractor's directors, officers, agents, employees, volunteers or subcontractors. This indemnity includes any claim or amount arising or recovered under the Workers' Compensation Law or arising out of the failure of Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all Claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable. This indemnity shall not apply if the contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

15. INSURANCE REQUIREMENTS

Vendor shall procure and maintain, until all of their obligations, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the purchase and or use of the commodity.

The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Vendor from liabilities that might arise out of the purchase and use of the commodities sold under this Contract by the Vendor, his agents, representatives, employees or subcontractors and Vendor is free to purchase such additional insurance as may be determined necessary.

A. MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage at least as broad and with limits of liability not less than those stated below.

1. Commercial General Liability – Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability.

•	General Aggregate	\$1	,000,000
•	Products – Completed Operations Aggregate	\$	500,000
•	Personal and Advertising Injury	\$	500,000
•	Fire Legal Liability	\$	25,000
•	Blanket Contractual Liability – Written and Oral	\$	500,000
•	Each Occurrence	\$	500,000

2. Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL) \$ 500,000

a. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor."

3. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	
Each Accident	\$ 100,000
Disease – Each Employee	\$ 100,000
Disease – Policy Limit	\$ 100,000

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- a. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- b. This requirement shall not apply to: Separately, EACH contractor or subcontractor exempt under A.R.S. 23-901, AND when such contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.
- B. <u>ADDITIONAL INSURANCE REQUIREMENTS</u>: The policies are to contain, or be endorsed to contain, the following provisions:
 - a. The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees wherever additional insured status is required such additional insured shall be covered to the full limits of liability purchased by the Contractor, even if those limits of liability are in excess of those required by this Contract.
 - The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
 - c. Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
- C. <u>NOTICE OF CANCELLATION</u>: Each insurance policy required by the insurance provisions of this Contract shall not be suspended, voided, cancelled, reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent directly to (Arizona Department of Health Services Office of Procurement, Room 303, 1740 W. Adams, Phoenix, AZ 85007) and shall be sent by certified mail, return receipt requested.
- D. <u>ACCEPTABILITY OF INSURERS</u>: Insurance is to be placed with duly licensed or approved non-admitted insurers in the State of Arizona with an "A.M. Best" rating of not less that A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Vendor from potential insurer insolvency.
- E. <u>VERIFICATION OF COVERAGE:</u> Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.

All certificates required by this Contract shall be sent directly to (Arizona Department of Health Services – Office of Procurement, 1740 W. Adams, Room 303, Phoenix, AZ 85007). The State of Arizona project/contract number and project description are to be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.

- F. <u>APPROVAL</u>: Any modification or variation from the *insurance requirements* in this Contract must have prior approval from the State of Arizona Department of Administration, Risk Management Section, whose decision shall be final. Such action will not require a formal contract amendment, but may be made by administrative action.
- G. **EXCEPTIONS:** In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of Self-Insurance. If the contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university then none of the above shall apply.

16. PANDEMIC CONTRACTUAL PERFORMANCE

The State shall require a written plan that illustrates how the Contractor shall perform up to contractual standards in the event of a pandemic. The State may require a copy of the plan at anytime prior to or post award of a contract. At a minimum, the pandemic performance plan shall include:

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- Key succession and performance planning if there is a sudden significant decrease in Contractor's workforce.
- b. Alternative methods to ensure there are products in the supply chain.
- c. An up to date list of company contacts and organizational chart.

In the event of a pandemic, as declared by the Governor of Arizona, U.S. Government or the World Health Organization, which makes performance of any term under this contract impossible or impracticable, the State shall have the following rights:

- d. After the official declaration of a pandemic, the State may temporarily void the contract(s) in whole or specific sections, if the contractor cannot perform to the standards agreed upon in the initial terms.
- e. The State shall not incur any liability if a pandemic is declared and emergency procurements are authorized by the Director as per A.R.S. 41-2537 of the Arizona Procurement Code.

Once the pandemic is officially declared over and/or the contractor can demonstrate the ability to perform, the State, at is sole discretion may reinstate the temporarily voided contract(s).

SCOPE OF WORK REQUEST FOR QUOTATION # HQ741134

1. BACKGROUND

The Arizona Department of Health Services ("ADHS") requires the services of a Temporary Dental Assistant at the Arizona State Hospital to fill in for vacancy/short staffing periods and during special program events with high workloads to provide the quality and quantity of Dental services required for the patients in accordance with regulatory standards.

The Hospital provides treatment and rehabilitative services to the most severely mentally ill persons in the state. This is a court-ordered and civil-committed treatment center. Individuals must be suffering from a behavioral health illness, which has severely impaired their functioning and ability to live within their family and community.

The Hospital is located at 2500 East Van Buren Street, Phoenix, Arizona 85008. The Hospital operates twenty-four hours (24) per day, three hundred sixty-five (365) days per year.

2. OBJECTIVE

To contract for services to include, but not limited to, the activities listed below. The Dentist for the Arizona State Hospital shall be responsible for the supervision, direction, and control of the work performed by the Contractor's employees.

3. SCOPE OF WORK

Daily Tasks:

The Contractor shall:

- 1. Prepare the clinic for treatment at the beginning of each shift.
- 2. Be professional at all times and practice good interpersonal skills when interacting with staff and patients.
- 3. Activate equipment, i.e., turn on compressor, suction pump, computer.
- 4. Prepare sterilization area, making necessary entries on logs as required.
- 5. Pull all dental charts for patients scheduled for the day's appointments. If no chart exists, create new one prior to patient being seen.
- 6. Check answering machine periodically for messages, and alert Doctor of any requests for a patient to be seen due to toothache, or any other information related to patient care.
- 7. Check for receipt of prosthetic cases, and immediately schedule these patients to be seen within the week.
- 8. Note date of treatment in dental appointment notebook for each patient seen, including refusals and noshows. Any patient requiring rescheduling as directed by the dentist should immediately be placed in the dental appointment book following his/her appointment.
- 9. File all dental charts, clean and organize Clinic and office areas prior to the conclusion of each shift.
- 10. Update health history for all patients treated on the health history page of the dental record.
- 11. Perform blood pressure check, record the results on the consent form prior to procedure, and obtain written consent for all patients undergoing oral surgery.
- 12. Have dentist review and sign all incoming/outgoing dental supply orders and invoices.
- 13. Maintain equipment as required, including, but not limited to, monitoring/changing ultrasonic solution as needed; cleaning autoclave as needed.
- 14. Perform necessary and assigned duties as chairside dental assistant and clinic receptionist.
- 15. Ensure positive identification on all patients prior to seating.

Weekly Tasks:

The Contractor shall:

- 1. Make copies of dental appointment lists and post them in each operatory, as well as designated office areas at the beginning of each week.
- 2. Print current census each Friday morning and dispose of previous copy.
- 3. Print new arrival list each Friday morning for forensic unit screenings. Names of these patients will be written in the dental appointment binder.

SCOPE OF WORK REQUEST FOR QUOTATION # HQ741134

- Give the unit secretary the dental appointments for the following week by close of business on Wednesday.
- 5. Maintain equipment as required weekly, including but not limited to, performing an autoclave spore test.

Monthly Tasks:

The Contractor shall:

- 1. Check expiration log and pull all materials due for expiration at the beginning of each month. Reorder as instructed by dentist.
- 2. Generate list of all civil patients admitted during the month for periodic exams. Pull charts for review by dentist and schedule as instructed.
- 3. Review current month's list of Clozapine patients provided by the Hospital Pharmacy. Pull dental chart for dentist's review, and schedule for dental evaluation as instructed.
- 4. Schedule new arrivals for initial exams within thirty (30) days of arrival. Review dental appointment lists to ensure these patients are scheduled within this timeframe.

4. **DELIVERY SCHEDULE**

ADHS will schedule on an as needed, if needed basis.

5. SERVICE DELIVERY FACILITY LOCATION:

Pricing shall be at an hourly rate as indicated on page (1) for service at:

Arizona State Hospital 2500 East Van Buren Street Phoenix, Arizona 85008

6. NOTICES, CORRESPONDENCE, REPORTS, INVOICES AND PAYMENTS

a. Invoices shall be submitted to the Hospital Business Office within thirty (30) days after delivery. The invoices shall be sent to the following address:

Arizona Department of Health Services Attn: Business Manager 2500 East Van Buren Street Phoenix, Arizona 85008

- b. Invoices shall be paid by ADHS within thirty (30) days following receipt of the invoice. In the case of any dispute regarding part of any invoice, ADHS shall pay the undisputed part according to the payment terms described above.
- c. Notices, Correspondence, Reports and Payments from The Department to the Contractor shall be sent to:

Contractor	
Attention:	
Address	
Address	
City, State, Zip	

CERTIFICATE OF INSURANCE

Request for Quote No.: HQ841460

EXAMPLE

ARIZONA DEPARTMENT OF HEALTH SERVICES 1740 West Adams Street Phoenix, Arizona 85007 (602) 542-1040 (602) 542-1741 FAX

PRIOR TO COMMENCING SERVICES UNDER THIS CONTRACT, THE CONTRACTOR MUST FURNISH THE DEPARTMENT, CERTIFICATION FROM INSURER(S) FOR COVERAGES IN THE MINIMUM AMOUNTS AS STATED BELOW, THE COVERAGES SHALL BE MAINTAINED IN FULL FORCE AND

	THE TERM OF THIS CONTRACT, AND SHA RESS OF INSURANCE AGENCY	COMPANY	I O LIIV	III ANY LIABILITIES	OR ANY OTHER CONTRACTOR	OBLIGATIONS	
INVINE VIND ADDI	LETTER		COMPANIES AFFORDING COVERAGE				
		Α					
NAME AND ADDI	RESS OF INSURED	В					
NAME AND ADDI	RESS OF INSURED	С					
		D					
This is	s to certify that the policies of insurance listed	1	n issue	d to the insured nam	ned above and are in force at this t	ime	
COMPANY	, ,		POLICY NUMBER		LIMITS OF LIABILITY		
LETTER				EXPIRATION DATE	MINIMUM - EACH OCCURRENCE		
			ļ		General Aggregate	\$ 1,000,000	
	COMPREHENSIVE GENERAL LIABILITY FORM				Product-Completed Operations Aggregate	\$ 500,000	
	PREMISES OPERATIONS				Person and Advertising Injury	\$ 500,000	
	CONTRACTUAL				Blanket Contractual Liability – written and oral	\$ 500,000	
	INDEPENDENT CONTRACTORS						
	PRODUCTS/COMPLETED OPERATIONS HAZARD						
	X PERSONAL INJURY						
	BROAD FORM PROPERTY DAMAGE						
	EXPLOSION & COLLAPSE (IF APPLICABLE)						
	UNDERGROUND HAZARD (IF APPLICABLE)						
	COMPREHENSIVE AUTO X LIABILITY				Bodily Injury – each person	\$ 500,000	
	INCLUDING NON-OWNED (IF APPLICABLE)				Bodily injury – each accident Property Damage	\$ 500,000 \$ 500,000 \$ 500,000	
	UMBRELLA LIABILITY						
	WORKMEN'S COMPENSATION AND EMPLOYER'S LIABILITY				Each accident Disease – each employee Disease – Policy Limit	\$ 100,000 \$ 100,000 \$ 100,000	
	OTHER						
additional insu or otherwise re	a and the Department named above red as required by statue, contract, pure equested. It is agreed that any insura	rchase order nce available	mate	erially changed	nat no policy shall expire, be to affect the coverage ava 30) days written notice to the OT VALID UNLESS COUNT	ilable to the	
to the named insured shall be primary of other source be available.		rces mai may	BY	BY AN AUTHORIZED REPRESENTATIVE OF THE INSURANCE COMPANY.			
NAME AND ADDRESS OF CERTIFICATE HOLDER		2	DAT	E ISSUED			
			AUTHORIZED REPRESENTATIVE				